



COMPUTER
PALS for
SENIORS
TURRAMURRA

Newsletter April 2019

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CONTACT

W: www.cpst.org.au

P: **02 9983 0774**

E: tcpssec@outlook.com

A: 1 Gilroy Lane, Turramurra NSW 2074 or PO Box 66, Turramurra NSW 2074

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NOTES FOR YOUR DIARY

- Help Session Tuesday 23 April at 2 - 4 pm plus Tech Savvy Seniors tuition on Gmail 3. Book for TSS session.
- AGM Thursday 2 May at 2 pm.
- Help Session Thursday 9 May 2 – 4 pm.
- General Meeting Thursday 23 May at 2 pm
- Help Session Tuesday 28 May 2 – 4 pm. Tech Savvy Seniors tuition to be advised.

NEWSLETTER CHANGES

CPST is undertaking a change of format and focus of the newsletter. Please let us know what you think. A very big thank you to Margaret Ball for her many years of hard work producing the newsletter.

BACKING UP AND 321 RULE

At the previous two monthly general meetings the speakers have emphasised the importance of backing up documents and photos etc. (i.e. data) that you have on your computer or device.

Current thinking recommends the 321 rule for backing up data. This means that you should have a minimum of **3** copies of your data, being the original plus two backups. The two backups should be on **2** different storage devices and **1** of them should be stored away from your premises.

Physical storage devices include your computer or device, external hard drives, CDs or DVDs and USB sticks. Some tips:

- Make sure you back up your computer or device regularly.
- With CDs and DVDs make sure the burning process is successful and keep the discs in separate cases away from sunlight.
- Regularly check your back up drives and USB sticks.
- Over the longer term make sure your storage devices are still being supported on newer computers.

These tips show the importance of having an offsite storage in the cloud. Forms of cloud storage include Google, Microsoft One Drive, Apple iCloud, Dropbox and others.

For further information on backup it is recommended to book into a training session. To arrange please phone the club phone number above.

VISIT TO ASCCA CHARITY EVENT

On 4 April Dorothy and Bill Soper were fortunate enough to be invited to the Data Centre Networking evening at Darling Harbour. As described the evening was a networking event for various types of companies that work with and for Data Centre operators. This consortium of companies had chosen ASCCA (ASCCA is the peak body of all Computer Pals clubs) to be the nominated charity of the group.

In addition to the general conversation around the exciting growth in Data Centres the evening allowed CPST to advocate what we offer seniors in and around the Turramurra location.



(Bill with ASCCA President Nan Bosler)



(Darling Harbour fireworks)

It was a splendid evening which happened to include a grand firework display in Darling Harbour itself.

WARNING FROM AUSTRALIAN TAX OFFICE

The Australian Taxation Office (ATO) have reported an increase in the number of scammers contacting members of the public pretending to be from the ATO.

The scammers are sending pre-recorded messages claiming that you have a debt with the ATO and that if you don't call to arrange payment, a warrant for your arrest will be issued. The scammers are using technology to manipulate the caller identification so that your phone displays a legitimate ATO phone number (otherwise known as 'spoofing').

Calls from the ATO do not show a number or caller ID (they always appear as a private number) and the ATO don't use pre-recorded messages. If you receive a pre-recorded message claiming to be from the ATO, do not return the call and do not provide any personal details, either hang up or simply delete the voicemail.

Remember that a legitimate caller from the ATO will never:

- threaten you with immediate arrest
- demand immediate payment, particularly through unusual means such as bitcoin, pre-paid credit cards or gift cards
- refuse to allow you to speak with a trusted advisor or your regular tax agent
- keep you on the line until payments are made and If you are in doubt about a call claiming to be from the ATO hang up and phone the ATO's official scam line on 1800 008 540 to check if the call was legitimate or to report a scam.

(This was taken from the Stay Smart Online Alert Service. To register to receive emails please go to <https://www.staysmartonline.gov.au/alert-service> .)

CURRENT COMMITTEE

Bill Soper, Margaret Ball, Dorothy Soper, Dean Simes, John Cameron, Ken Rowe, Laraine Nicholls

If you wish to contact a particular committee member please contact the club by email or phone. (See contact details on page 1.)

ONGOING AND AVAILABLE TRAINING

Ongoing group sessions available to members include training for Windows 10 operating system, iPad, iPhone, Android phones and tablets and creative writing. Please use the club phone number if you are interested in any of these.

Other training can be offered for Excel, Desktop Publishing using Word, managing photos and understanding your computer and security. Other subjects can be covered if requested, e.g. Skype, using the Internet, email, online buying and banking. Some of these subjects are touched upon in the group sessions as well.

If you require one on one training it is available and again phone the club phone number to arrange a time with the correct tutor.

In addition the club offers a service for converting slides and photos to a digital format onto a CD or USB stick. Again phone the club phone number to book a session.

Please contact the club or committee member if you have any other ideas on how to help members or for any possible outings. Again the club phone number is 9983 0774.

TRIVIA QUESTIONS

Movie maker George Lucas Filed a law suit against President Ronald Reagan to get him to stop referring to an outer space computer controlled defence system as what?

A: Star Wars.

Hal, the computer in 2001: A Space Odyssey, got its name how?

A: Take the letters IBM, and select the preceding letter for each one.

What was the name of the computer company that was named after the founder's memories of a summer in an Orchard in Oregon?

A: Apple.

What letter is between Q and E on a computer keyboard?

A: W.

MARGARET'S JOKE CORNER

An application was for employment.

A program was a TV show.

A cursor use profanity.

A keyboard was a piano.

An older woman was asked, "At your ripe old age what would you prefer to get – Parkinson's or Alzheimer's?" The wise one answered, "Definitely Parkinson's – Better to spill half my wine than to forget where I keep the bottle."